| Unique Reference<br>No. | Specific Service Area      | Description  |      |      | 2018/19 |      | Total | RAG<br>Rating | Comment  |
|-------------------------|----------------------------|--|------|------|---------|------|-------|---------------|--|
| Pagaur                  | nas <sup>©</sup> Cammara   | ial  | £000 | £000 | £000    | £000 | £000  |               |  |
| Resour                  | ces & Commerc              | iai  |      |      |         |      |       |               |  |
| RES_SC01                | Strategic<br>Commissioning | Income from Communications Through Gain Share Model  | 125  | 25   | 13      |      | 163   |               | Work continues to be undertaken to establish whether this saving can be achieved and is sustainable into 2017/18 as income targets will increase in this year. To date the underachievement is being covered through the Resources and Commercial Directorate underspend position  |
| RES_SC02                | •                          | Additional Income from Communications Provider and Further Savings                         |      |      | 107     |      | 107   | Purple        | Future Year saving, still in development   |
| RES_SC03                | Strategic<br>Commissioning | Domestic Violence Budget Reduction Based on Alternative Funding                            |      | 21   | 61      |      | 82    | Purple        | Future Year saving, still in development   |
| RES_SC04                | Strategic<br>Commissioning | Proposed savings in Healthwatch Funding  | 13   |      | 50      |      | 63    | Green         | 2016/17 Savings target achieved  |
| RES_SC05                | Strategic<br>Commissioning | SIMS Team Contribution to Overheads and Additional Income                                  | 30   | 20   | 20      |      | 70    |               | 2016/17 Savings target achieved  |
| RES_SC06                | Strategic<br>Commissioning | Commissioning Capacity in the Council  | 371  | 10   | 50      |      | 431   |               | All staff savings have been delivered and integrated into budgets for 2016/17. The majority of this saving is achieved, with further work taking place to deliver the full saving by the end of the year.  Around £87k of the 2016/17 target is at risk. There are plans to mitigate this by looking to underspend in other parts of the Division. |
| RES_HR01                | HK                         | Shared HR Service with Buckinghamshire County Council -<br>Business Case Under Development |      | 140  | 110     | _    | 250   |               | The shared HR Service went live on 1 August 16 and all the MTFS savings are built in to the fees and charges for the shared Service. There is sufficient budget provision to meet the service charges for 16/17 and the implementation costs.  |
| RES_HR03                | HR                         | Organisational Development - Review existing shared OD service provision                   |      | 155  |         |      | 155   |               | The OD Service has been subsumed within the new shared HR Service and the MTFS savings built in to the fees and charges.   |
| RES_F01                 | Finance & Assilrance       | Reduction in Contribution to Insurance Fund due to improved claims performance             | 200  |      |         |      | 200   |               | Contribution reduction built into 16/17 budget. Savings achieved   |

| Unique Reference<br>No. | Specific Service Area                     | Description   |      | 2017/18 |      |      | Total | RAG<br>Rating | Comment  |
|-------------------------|---|---|------|---------|------|------|-------|---------------|--|
|                         |   |   | £000 | £000    | £000 | £000 | £000  |               |  |
| RES_F02                 | Finance & Assurance                       | Improved Treasury investment return from increased Risk appetite (Primarily lending for longer and to institutions with lower credit ratings) | 180  | 595     | 625  |      | 1,400 |               | Harrow remains in the upper quartile for rates received on its short term treasury investments. Although performance remains high, a lower level of balances means that investment income will not increase significantly, however a review of borrowing to support the Capital Programme achieve the 2016/17 savings.             |
| RES03                   | Finance and<br>Assurance                  | Review of the Finance structure 2015/16 and 2016/17 proposals   | 415  |         |      |      | 415   |               | Team re-structure completed to delete 7fte. New structure in place from 01/05/16. 3 posts remain covered by agency staff and are currently being recruited to. Agency cover to back fill staff absence due to sickness is also creating a pressure. Estimated pressure in 2016/17 is £100k.  |
| RES_F03b                | Finance & Assurance                       | Audit and Fraud - staffing reductions   | 30   | 15      |      |      | 45    |               | Corporate Fraud Investigator post deleted - £30k removed from budget therefore saving achieved   |
| RES_F04                 | Finance & Assurance                       | Investment Portfolio  |      | 350     | 350  |      | 700   | Purple        | Future Year saving, still in development   |
| RES_LG02                | Legal & Governance                        | Committees  |      | 100     |      |      | 100   |               | Future Year saving, still in development. There is no plan or political support to deliver these savings.  |
| RES_LG03                | Legal & Governance                        | Shared Registrars Service   | 50   |         |      |      | 50    |               | Reports to effect a shared registrars service with Brent are scheduled for both Council's and Cabinets in the Autumn. This plan has now been abandon.  |
| RES_LG04                | Legal & Governance                        | Expansion of the Legal Practice 15/16 and 16/17 proposals   | 384  | 354     | 354  |      | 1,092 |               | 2016/17 savings achieved . Achievement of future savings will become cleaer as the year progress.  |
| RES_CP01                | Commercial,<br>Contracts &<br>Procurement | Selling services through shared procurement arrangements. 15/16 and 16/17 proposals   | 108  | 182     | 180  | -    | 470   |               | The delay to the establishment of the Procurement Shared Service by the withdrawal of Bucks has made the delivery of savings for 2016/17 difficult but everything is being done to ensure delivery. 2017/18 savings are subject to a revised staffing structure and consultation with Unions. Plans for 2018/19 not yet developed. |
| RES_CS02                | Customer Services and IT                  | Revenues and Benefits - Domestic and NNDR Site Review and Collection Rate   |      |         | 250  |      | 250   | Purple        | Future Year saving, still in development   |

| Unique Reference<br>No. | Specific Service Area       | Description  | 2016/17 |      | 2018/19            |      | Total           | RAG<br>Rating | Comment   |
|-------------------------|-----------------------------|--|---------|------|--------------------|------|-----------------|---------------|---|
| RES_CS06                | Customer Services and IT    | Assumed savings from the completion of the roll out of universal credit and the opportunity this provides to simplify the CTS scheme   | £000    | £000 | <b>£000</b><br>300 | £000 | <b>£000</b> 300 |               | Future Year saving still in development, and at risk as full HB caseload migration to Universal Credit (UC) still many years away which means administration savings by simplifying local Council Tax Support Scheme is unachievable.  Progression to UC extremely slow. Saving unachiavable and should be removed until DWP gives time lines for migration of HB Working Age caseload. |
| RES_CS07                | Customer Services and IT    | IT Maintenance Savings   | 67      |      |                    |      | 67              |               | Savings target achieved   |
| RES_CS09                | Customer Services and IT    | IT Contract. Reduced costs assuming reduction of 100 IT users across the Council   | 31      |      |                    |      | 31              | Blue          | Savings target achieved   |
| RES_CS10                | Customer Services and IT    | IT - reduce colour printing across the organisation by 50%   | 50      |      |                    |      | 50              | Blue          | Savings target achieved   |
| RES_CS12                | Customer Services and IT    | Customer Services - review Helpline charging and commercialisation   | 65      |      |                    |      | 65              | 0             |   |
| RES_CS15                | Customer Services and IT    | Capital financing savings from IT contract being less than in the capital programme  | 260     |      |                    |      | 260             |               | Savings target achieved Savings target achieved   |
| BSS 01                  | BSS                         | Business Support Review.   | 649     | 352  | 320                |      | 1,321           |               | Additional demand from Childrens Services due to increased activity at the front door. Deep Dive review carried out with Members and options on reducing costs presented to Commissioning Panel. The saving was subesquently reversed as part of the 2017/18 Budget Setting process.  |
| RES16                   | Strategic<br>Commissioning  | Retender of the Communications Service to take account of reductions in spend phased in the following way: 2016/17 - 10% reduction, 2017/18 - 10% reduction. <b>15/16 MTFS</b> | 57      | 57   |                    |      | 114             |               | 2016/17 savings achieved . Achievement of future savings will become clearer as the year progresses.  |
| RES21                   | Directorate Wide            | Management Savings 15/16 MTFS  | 150     |      |                    |      | 150             | Blue          | Savings on track to be achieved.  |
| RES25                   | Customer Services & IT      | Procurement savings across the contracts managed within the division.  15/16 MTFS  | 949     |      |                    |      | 949             | Blue          | Savings achieved.   |
| RESG01                  | Customer Services & IT      | Welfare Reform contingency utilisation- 6FTE Revenues and benefits £215k - reversal of one off growth 15/16 MTFS   | 215     |      |                    |      | 215             | Blue          | Savings achieved - Temporary staff contract terminated  |
| RES082                  | Collections and<br>Benefits | Revenues Staffing Reductions 14/15 MTFS  | 40      |      |                    |      | 40              | Blue          | Achieved and monies already taken from budget as at 1/4/2016  |

| Unique Reference<br>No. | Specific Service Area        | Description  |                 | 2017/18 |       |      | Total           | RAG<br>Rating | Comment   |
|-------------------------|------------------------------|--|-----------------|---------|-------|------|-----------------|---------------|---|
| RES083                  | Collections and<br>Benefits  | Housing Benefits Staffing Reductions as Benefits moves to DWP. Reduced staffing required as Housing Benefits transfers to Universal Credit and is no longer administered by Harrow. 14/15 MTFS | <b>£000</b> 125 | £000    | £000  | £000 | <b>£000</b> 125 | Blue          | Achieved and monies already taken from budget as at 1/4/2016  |
|                         |                              |  | 4,564           | 2,376   | 2,790 | -    | 9,730           |               |   |
| Childre                 | n & Families                 |  |                 |         |       |      |                 |               |   |
| PC01                    | Education & Commissioning    | Schools Strategy Education & Professional Lead - Early Years. Change funding to maximise use of grants   | 91              |         |       |      | 91              | Blue          | Achieved  |
| PC02                    | Education & Commissioning    | Capital Team Delete Senior Professional after postholder retires £73k and increase capitalisation £70k Post vacant   | 143             |         |       |      | 143             |               | Post Holder retired September 2015 and the 2016-17 budgeted establishment was adjusted to reflect the saving. Capitalisation was built into the capital programme. Savings achieved.  |
| PC03                    | Special Educational Needs    | Residential School Placements Maximise use of grants   | 500             |         |       |      | 500             | Blue          | Funding streams were adjusted and 2016-17 budget was reduced to reflect saving.   |
| PC04                    | Special Educational<br>Needs | Educational Psychology Income generation   | 50              |         |       |      | 50              | Blue          | Achieved  |
| PC05                    | Children & Young<br>People   | The Firs Selling bed spaces, providing training to other LAs, renting out rooms/garden for activities  | 52              |         |       |      | 52              |               | Achieved through a combination of income generation and efficiencies  |
| PC06                    | Children & Young<br>People   | Children's Placements - Care Leavers Efficiencies in procurement   | 200             |         |       |      | 200             |               | Partly achieved through increasing the number of housing benefit claimants, moving young people into independent living at an earlier stage and improved contractual and commissioning arrangements to drive down costs. Confirmed cost reductions in 2016/17 totalled £23k. Demand and complexity, particularly in relation to gangs and exploitations, continued to increase throughout the year meaning that savings were offset by pressures from demand.   |
| PC07                    | Children & Young<br>People   | Children's Placements - Looked After Children Negotiate price reductions and review packages of support  | 500             |         |       |      | 500             |               | Robust monitoring and regular review of high cost placements at panels chaired by Divisional Director took place throughout 2016/17 resulting in confirmed reductions of £488k. Improved contractual and commissioning arrangements drove down costs. Improved care planning so children and young people were moved from expensive residential placements in a more timely manner. Demand and complexity continued to increase, particularly in relation to gangs and exploitation, meaning that savings were offset by pressures from demand. |
| PC08                    | Children & Young<br>People   | Emergency Duty Team Full cost recovery   | 50              |         |       |      | 50              | Blue          | Achieved.   |

| Unique Reference<br>No. | Specific Service Area      | Description  |      |      | 2018/19 |      | Total | RAG<br>Rating | Comment   |
|-------------------------|----------------------------|--|------|------|---------|------|-------|---------------|---|
|                         |                            |  | £000 | £000 | £000    | £000 | £000  |               |   |
| PC12                    | Children & Young<br>People | Review of posts in Quality Assurance & Improvement Service   |      |      | 223     |      | 223   | Purple        | Future Year saving, still in development  |
| PC13                    | Children & Young<br>People | Early Intervention & Youth Development Integration and restructure of childrens centres, early intervention and youth development service                  | 416  | 266  |         |      | 682   |               | The target implementation date of 01/10/16 slipped with the majority of redundancies taking place at the end of March. The HR issues linked to the transformation proved to be challenging. 37 job descriptions being reduced to 4 was complex and meant that agency staff had to stay in post for longer than had been expected. |
| PC14                    | Children & Young<br>People | Review of Adoption Contract  |      |      | 86      |      | 86    | Purple        | Future Year saving, still in development  |
| PC15                    | Children & Young<br>People | Review of posts in MASH  |      |      | 100     |      | 100   | Purple        | Future Year saving, still in development  |
| PC16                    | Children & Young<br>People | Review of posts in Family Information Service  |      |      | 61      |      | 61    | Purple        | Future Year saving, still in development  |
| PC17                    | Children & Young<br>People | Review of posts in Access to Resources   |      |      | 57      |      | 57    | Purple        | Future Year saving, still in development  |
| PC19                    | Children & Young<br>People | Review of Leaving Care, Children Looked After & Unaccompanied Asylum Seeking Children Teams  |      |      | 173     |      | 173   | Purple        | Future Year saving, still in development  |
| PC20                    | Education & Commissioning  | Commissioning Reduction by 2.6FTE vacant posts   | 184  |      |         |      | 184   |               | 2.6FTE post holders left in 2015. 2016-17 budgeted establishment was adjusted to reflect the achievement of savings   |
| PC21                    | Education & Commissioning  | Governor Services Governor Support Officer post  | 44   |      |         |      | 44    | Blue          | Post holder left March 2016. 2016-17 budgeted establishment was adjusted to reflect the achievement of savings.   |
| PC22                    | Education & Commissioning  | Schools Strategy Non staffing budgets  | 35   |      |         |      | 35    | Blue          | 2016-17 budgets were adjusted to reflect saving   |
| PC23                    | Education & Commissioning  | Harrow School Improvement Partnership HSIP Full Cost recovery including Support Service Costs  | 130  |      |         |      | 130   | Red           | Significant reductions to income in 2016/17 meant that this saving was not achieved. A new operating model for HSIP is being developed to ensure that the service is financially sustainable going forward.   |
| PC24                    | Education & Commissioning  | Enhancing Achievement within Education Strategy Post should be 75% funded by grant management fees from April 2016, post holder redundant from August 2016 | 61   | 8    |         |      | 69    | Blue          | Post holder left August 2016. 2016-17 budget establishment was adjusted to reflect the savings  |
| PC25                    | Contracts                  | Review of Young Carers Contract Contractual efficiencies   | 20   |      |         |      | 20    | Blue          | New contract arrangements commenced Sept 15. 2016-17 budgets were adjusted to reflect saving  |
| PC28                    | Cross Service              | Non-pay inflation  | 150  | 150  | 150     | 150  | 600   | Blue          | Funding was retained centrally and therefore not included in 2016-<br>17 budgets  |

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|-------------------------|----------------------------|---|-------|------|---------|------|-------|---------------|---|
|                         |                            |   | £000  | £000 | £000    | £000 | £000  |               |   |
| PC29                    | Management                 | Review of Management  | 449   |      |         |      | 449   | Blue          | Posts deleted, post holders left and 2016-17 budgeted establishments were adjusted to reflect the savings   |
| PC31                    | Special Needs Service      | Children with Disabilities Efficiences as service seeks to merge with adults  | 50    |      |         |      | 50    | Blue          | The CWD service has been merged with the adults with disability service to create a 0-25 children & young people with disailities service. Part of this restructure has deleted one vacant senior social worker post.   |
| PC32                    | Special Needs Service      | Educational Psychology Income generation  | 50    |      |         |      | 50    | Blue          | Achieved.   |
| PC33                    | Special Needs Service      | Review of Special Educational Needs Transport   | 257   | 257  |         |      | 514   | Red           | This saving was due to be met by the implementation of a revised transport policy to ensure only service users who were eligible continued to receive transport. However the review resulted in only limited reductions of service users and in addition demand continued to grow. This saving has now been offset by growth in the 2017/18 budget. |
| PC36                    | Children & Young<br>People | Review of posts in Quality Assurance & Service Improvement  |       |      | 248     |      | 248   | Purple        | Future Year saving, still in development  |
| PC38                    | Children & Young<br>People | Review of Children Looked After & Placements Service  |       |      | 1,000   |      | 1,000 | Purple        | Future Year saving, still in development  |
| PC39                    | Education & Commissioning  | Education Strategy & Capital Capitalise 2fte  | 137   |      |         |      | 137   | Blue          | Capitalisation was built into capital programme   |
| PC42                    | Special Needs Service      | Review of Special Needs Service   |       |      | 1,164   |      | 1,164 | Purple        | Future Year saving, still in development. £651k was reversed as part of the 2017/18 Budget setting process.   |
|                         |                            |   | 3,569 | 681  | 3,262   | 150  | 7,662 |               |   |
| Adults                  |                            |   |       |      |         |      |       |               |   |
| PA_1                    | Adults                     | Supporting People - renegotiation of existing statutory contracts   | 150   |      |         |      | 150   | Green         | Savings target achieved   |
| PA_2                    | Adults                     | Supporting People - review of provision Care Act eligible service users (Bridge / Wiseworks Day Service), and consideration of alternative provision for non eligible service users | 276   |      |         |      | 276   |               | Following consultation Members have decided that the contract at the Bridge will not cease. 2016/17 financial implications have been addressed through the 2015/16 Revenue Outturn position. Future years funding will need to be addressed as part of the budget setting process.  |
| PA_3                    | Adilité                    | <b>Wiseworks -</b> commercialisation opportunities and to be self financing by end of MTFS period   | 50    | 69   | 56      |      | 175   | Green         | 2016/17 Savings target achieved   |
| PA_4                    | Adults                     | Milmans Community tender  |       | 175  | 184     |      | 359   | Purple        | Future year saving in development   |
| PA_5                    |                            | New Bentley [formerly Byron NRC] Community Tender   |       | 446  |         |      | 446   | Purple        | Future year saving. This saving was reversed as part of the 2017/18 Budget Setting process.   |
| PA_6A                   | Adilits                    | Vaughan NRC - service review to identify efficiencies in supporting the most complex  |       | 100  |         |      | 100   | Purple        | Future year saving in development   |

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|-------------------------|-----------------------|---|-------|---------|------|------|-------|---------------|--|
|                         |                       |   | £000  | £000    | £000 | £000 | £000  |               |  |
| PA_7                    | Adults                | Kenmore NRC - Community Tender  | 609   |         |      |      | 609   |               | Community Model being taken forward, and risk of a significantly reduced saving.   |
| PA_9                    | Adults                | Sancroft - contract management and service renegotiation  | 166   | 334     |      |      | 500   |               | The savings in 2016/17 were expected to be delivered from contractual renegotiations around the day care services provided which are currently under utilised. The legal review of the contract has identified that it is not possible to renegotiate the contract to deliver the planned savings, and given the further savings anticipated in 2017/18, alternative options are now being explored. As a result, this reduction in expenditure cannot be achieved in the current financial year |
| PA_10A                  | Adults                | Transport - review transport provision  | 200   | 200     | 350  |      | 750   | Green         | Will be delivered through wider mitigation   |
| PA_11A                  | Adults                | MOW/Catering Service - review of service  |       | 65      |      |      | 65    |               | Future year saving in development  |
| PA_12                   | Adults                | Southdown - review service through shared lives   | 139   |         |      |      | 139   | Green         | 2016/17 savings achieved through other mitigated action.   |
| PA_13                   | Adults                | Welldon/Harrow View - review service through shared lives   | 106   |         |      |      | 106   | Green         | 2016/17 savings achieved through other mitigated action.   |
| PA_14                   | Adults                | <b>Shared Lives -</b> commercialisation through selling model to neighbouring boroughs  | 50    | 150     |      |      | 200   | Green         | 2016/17 Savings target achieved  |
| PA_15                   | Adults                | Bedford House / Roxborough Park - review provision within Bedford House   | 150   | 650     |      |      | 800   | Green         | 2016/17 savings achieved through other mitigated action. £400k of the saving has been reversed as part of the 2017/18 Budget Setting process.  |
| PA_16                   | Adults                | 7 Kenton Road - review provision through supporting living and shared lives   |       | 228     |      |      | 228   | Purple        | Future year saving in development  |
| PA_17                   | Adults                | Hospital / STARRS Discharge - social care assessments through reablement in line with Care Act guidance                             | 70    |         |      |      | 70    | Green         | 2016/17 Savings target achieved  |
| PA_19                   | Adults                | Reduce Commissioning Team - restructure to reduce the team by 2FTE  | 150   |         |      |      | 150   |               | Restructure proposals halted pending decision around 17/18 MTFS which proposes deletion of the team.   |
| PA_20                   | Adults                | <b>Demography -</b> reduce remaining MTFS annual demographic growth provision to the Adult Social Care purchasing budget in 2016/17 | 1,000 |         |      |      | 1,000 | Red           | The underlying pressures within ASC from 2015/16 together with the potential impact of the National Living Wage, delivery of MTFS including the reduction in demography indicates that this year will be more financially challenged than in recent years, with an overspend predicted.  |
| PA_21                   | Adults                | CHW Senior Management Restructure - savings from senior management restructure following consultation                               | 261   |         |      |      | 261   | Blue          | Delivered budget reduced   |

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|-------------------------|-----------------------|---|-------|-------|---------|------|--------|---------------|---|
| DA 05                   |                       |   | £000  | £000  | £000    | £000 | £000   |               |   |
| PA_25                   | Adults                | Maintenance team - services provided within existing staffing resources                   | 165   |       |         |      | 165    | Blue          | Delivered budget reduced  |
| PA_26                   | Adults                | My Community ePurse - commercialisation of My Community ePurse                            |       | 1,000 | 600     |      | 1,600  | Purple        | Future year saving in development. Procurement of commercial partner in progress. Competitive dialogue will indicate ability to deliver savings. This saving has been reprofiled into 2018/19 and 2019/20 as part of the 2017/18 budget setting process.  |
| PA_27                   | Adults                | Our Community ePurse - explore new commercialisation opportunities                        |       | 998   | 1,250   |      | 2,248  | Purple        | Future year saving in development. Procurement of commercial partner in progress. Competitive dialogue will indicate ability to deliver savings. This saving has been reprofiled into 2018/19 and 2019/20 as part of the 2017/18 budget setting process.  |
| PA_28                   | Adults                | Community Wrap - explore new commercialisation opportunities                              |       |       | 640     |      | 640    | Purple        | Future year saving in development   |
| PA_29B                  | Adults                | Total Community ePurse - explore new commercialisation opportunities                      |       |       | 2250    |      | 2,250  | Purple        | Future year saving in development. Procurement of commercial partner in progress. Competitive dialogue will indicate ability to deliver savings. This saving has been reprofiled into 2019/20 as part of the 2017/18 budget setting process.  |
| CHW09                   | Adults                | Reduced funding following review of WLA programme 2015/16 MTFS                            | 50    |       |         |      | 50     | Blue          | 2016/17 Savings target achieved   |
|                         |                       | Total   | 3,592 | 4,415 | 5,330   | -    | 13,337 |               |   |
|                         | 1 1/1                 |   |       |       |         |      |        |               |   |
| Public I                |                       |   |       |       |         |      |        |               |   |
| PH_1                    | PH                    | Health Checks - reduction in activity   | 100   |       |         |      | 100    | Blue          | 2016/17 Savings target achieved   |
| PH_2                    | PH                    | <b>Sexual Health -</b> reduction of activity in projects & non contracted activity 16-17. | 153   |       |         |      | 153    | Blue          | Delivered, budget reduced   |
| PH_3                    | РН                    | Sexual Health - consolidation of activity within new contract efficiency 17- 18           |       | 105   |         |      | 105    |               | Pan London collaborative commissioning has delivered savings, however the current Contraceptive and Sexual Health services block contract is over delivering. This is likely to result in increased cost post reprocurement. This saving was replaced by an alternative on Health visiting contract efficiencies as part of the 2017/18 Budget setting process. |
| PH_4                    | PH                    | Tobacco Control & Smoking Cessation - reduction in promotional activities                 | 20    |       |         |      | 20     |               | Delivered, budget reduced   |
| PH_5                    | PH                    | Tobacco Control & Smoking Cessation - reduction of service                                |       | 279   |         |      | 279    | Purple        | On target to be delivered following consultation to cease the service.  |
| PH_6                    | PH                    | Physical Activity - reduction of service  | 76    |       |         |      | 76     | •             | 2016/17 Savings target achieved   |
| PH_7                    | PH                    | Young Peoples Public Health - reduction of Schools Programme                              | 100   |       |         |      | 100    | Green         | 2016/17 Savings target achieved   |
| PH_9                    | PH                    | Health intelligence & Knowledge - reduction in staff costs                                |       | 48    |         |      | 48     | Blue          | On target to be delivered   |
| PH_10                   | РН                    | Staffing & Support - reduction in budget & deletion of additional procurement support     | 54    | 30    |         |      | 84     | Blue          | 2016/17 Savings target achieved   |

| Unique Reference<br>No. | Specific Service Area       | Description   |      | 2017/18 |       |      | Total | RAG<br>Rating | Comment  |
|-------------------------|-----------------------------|---|------|---------|-------|------|-------|---------------|--|
|                         |                             |   | £000 | £000    | £000  | £000 | £000  |               |  |
| PH_11                   | PH                          | <b>Drug and Alcohol</b> - reduction in service (contract related costs. Employee costs included in PH_12)   |      |         | 1,500 |      | 1,500 | Purple        | Targetted reduction to be considered in consultation with contracted provider  |
| PH_12                   | PH                          | Reduction to service - staffing reductions  | 41   |         | 795   |      | 836   | Green         | 2016/17 Savings target achieved  |
|                         |                             |   | 544  | 462     | 2,295 | -    | 3,301 |               |  |
| Commu                   | <br>ınity                   |   |      |         |       |      |       |               |  |
| CE_1                    | ESD - Public<br>Protection  | Cessation of subsidy to Metropolitan Police   | 158  |         |       |      | 158   | Blue          | Achieved. Agreement with Met Police already terminated.  |
| CE_2                    | Commissioning<br>Services   | Highways Services - Efficiencies in advance of the retendering of the Highways Contract (restructure Traffic to delete 2 engineer posts). Early approval in July 15 required in order to commence staff consultation and selection process. Part year saving from December 15 onwards.                    | 80   |         |       |      | 80    | Blue          | 2016/17 Savings target achieved  |
| CE_3                    | Commissioning<br>Services   | <b>Mortuary Services -</b> Reduction in costs as a result of Barnet joining the partnership with Brent.   | 14   |         |       |      | 14    |               | 2016/17 Savings target achieved  |
| CE_4                    | Commissioning<br>Services   | Staff efficiencies in Parking and Network Teams - deletion of Parking Manager post and reduction in team leaders and inspectors. This management saving relates to the deletion of parking manager post. The post has been vacant since April 15 and therefore full year saving can be achieved in 15/16. | 75   |         |       |      | 75    | Blue          | 2016/17 Savings target achieved  |
| CE_5                    | Directorate Wide            | Reduction of supplies & services budget Alternative funding for recycling officer post to be commercially   | 100  | 50      | 50    |      | 200   |               | 2016/17 Savings target achieved  |
| CE_7                    | ESD - Waste Services        | funded or deleted.  | 29   |         |       |      | 29    |               | 2016/17 Savings target achieved  |
| CE_8                    | ESD - Technical<br>Services | Staff efficiency once Towards Excellence fully embedded - Deletion of 2 posts.  |      | 34      | 34    |      | 68    |               | This savings was achieved as part of division-wide restructure taking place during 16/17.  |
| CE_9                    | ESD - Public<br>Protection  | Efficiencies arising from Selective Licensing - Through full cost recovery and reduction in failure demand. Net income.   | 200  | 35      |       |      | 235   | Green         | 2016/17 Savings target achieved  |
| CE_10.1                 | ESD - Management            | Management savings Savings on team leader posts across the Environmental Service Delivery division.   | 86   |         |       |      | 86    |               | This will be achieved as part of division-wide restructure taking place during 16/17. Commercial activities within the division (e.g. grounds maintenance service under Project Phoenix) will ensure that full saving is met in 16/17. |
| CE_10.2                 | ESD - Management            | Management savings Savings on a management post across the Environmental Service Delivery division.   |      | 75      |       |      | 75    |               | This will be achieved as part of division-wide restructure taking place during 16/17.  |
| CE_12                   | Commissioning<br>Services   | Project Phoenix - Commercialisation projects  | 115  | -       | 1,525 |      | 1,640 | Green         | 2016/17 Savings target achieved  |

| Unique Reference<br>No. | Specific Service Area                               | Description  |      |      | 2018/19 |      | Total | RAG<br>Rating | Comment   |
|-------------------------|---|--|------|------|---------|------|-------|---------------|---|
|                         |   |  | £000 | £000 | £000    | £000 | £000  |               |   |
| CE_13                   | ESD - Harrow Pride                                  | Contract savings Roll out the successful trial of wider parks bins provision and move to a fully in house dog waste collection service.  | 35   |      |         |      | 35    | Blue          | Savings target achieved   |
| CE_14                   | Commissioning<br>Services                           | <b>Highways Services</b> - revenue savings on utilities and maintenance costs due to acceleration of the Street Lighting replacement programme and extension of the variable lighting regime.  | 70   | 10   |         |      | 80    | Green         | 2016/17 Savings target achieved   |
| CE_15                   | Commissioning<br>Services                           | Highways Services - Reduction in revenue budget for reactive maintenance due to accelerated capital investment from 2014/15.   | 60   | 20   | 20      |      | 100   | Green         | 2016/17 Savings target achieved   |
| CE_16                   | Commissioning<br>Services                           | Staff efficiencies in Parking and Network Teams - reduction in team leader and inspector posts.  Staff consultation completed in June 15. The reduction in posts will be phased over the next 2 years to ensure minimal impact on service level. | 75   | 80   | 20      |      | 175   | Green         | 2016/17 Savings target achieved   |
| CE_17                   | Commissioning<br>Services                           | General efficiencies across the Division (Policy, Community Engagement, Facilities Management and Contracts Management) - including capitalisation of senior contracts officer post, removal of some supplies & services budget                  | 12   | 9    | 80      |      | 101   |               | 16/17 savings achieved by reducing Supplies & Services budget                               |
| CE_18                   | Commissioning<br>Services                           | Income Generation - Facilities Management Service Level Agreements (SLAs) and Energy SLAs to schools   | 46   | 20   | 20      |      | 86    |               | 2016/17 Savings achived . Additional schools buy-back as part of SLA renewal.               |
| CE_19                   | Commissioning<br>Services                           | Road safety officer post - externally funded by Transport for London (TfL)   |      | 40   |         |      | 40    | Purple        | To include this salary recharges in the funding bid to TfL on road safety activities.       |
| CE_20                   | Commissioning<br>Services                           | Further contract efficiencies following the re-procurement of Facilities Management contract.  |      | 80   |         |      | 80    | Purple        | To secure reduced costs through gain share mechanism on commercial opportunities.           |
| CE_21                   | NIS   | <b>Neighbourhood Investment Scheme (NIS) -</b> a base budget of £210K is available for all 21 wards. A one-off saving has been offered as part of the early year saving. It is now proposed that the full budget is removed from 16/17 onwards.  |      |      | 210     |      | 210   | Green         | Savings target achieved   |
| CE_22.1                 |   | <b>Environmental Health team -</b> Introduction of Street Trading, Fixed Penalty receipts and other internal efficiencies  | 210  |      |         |      | 210   | Green         | Savings target achieved   |
| CE_22.2                 | ESD - Environmental<br>Health                       | Environmental Health team - Introduction of Street Trading, Fixed Penalty receipts and other internal efficiencies   | 30   |      |         |      | 30    | Green         | Savings target achieved   |
| E&E_01                  | Commissioning<br>Services                           | <b>Trading Standards</b> - Further cost reduction in Trading Standards service by re-negotiating the Service Level Agreement with London Borough of Brent. <b>15/16 MTFS</b>   | 40   | 40   |         |      | 80    | Green         | 2016/17 Savings target achieved   |
| E&E_03                  | Commissioning<br>Services - Community<br>Engagement | School Crossing Patrols - service to be funded directly by schools via Service Level Agreement (SLA). If any school chooses not to enter into a SLA, the service for that school will cease. 15/16 MTFS  | 64   |      |         |      | 64    |               | SCP service included in the 16/17 School SLA pack. 12 schools have bought into the service. |

| Unique Reference<br>No. | Specific Service Area                                       | Description  |      | 2017/18           |      |      | Total             | RAG<br>Rating | Comment  |
|-------------------------|---|--|------|-------------------|------|------|-------------------|---------------|--|
| E&E_05                  | Commissioning Services - Contract Mgt & Policy              | Staff Efficiencies across the Division - Deletion of 3 posts 15/16 MTFS  | £000 | <b>£000</b><br>86 | £000 | £000 | <b>£000</b><br>86 | Green         | 1 post has been deleted in 15-16 and the deletion of the other 2 posts is a 17/18 saving, for which a plan will be provided.   |
| E&E_06                  | Commissioning<br>Services - Facilities<br>Mgt               | Reduction in Facilities Management costs - reduce the controllable budget by 20% in the first 2 years through re-structuring and changing ways of service delivery and a further 5% over Years 3 & 4 through additional efficiencies post re-structuring. Consultation with staff already underway and it is proposed to delete 8 posts, 3 of these are currently vacant. 15/16 MTFS | 44   | 44                | 22   |      | 110               |               | 2016/17 Savings target achieved  |
| E&E_07                  | Commissioning<br>Services - Facilities<br>Mgt               | Introduction of staff car parking charges. 15/16 MTFS  | 30   | -                 | -    |      | 30                |               | Savings target achieved  |
| E&E_08                  | Commissioning<br>Services - Highway<br>Services             | Reduce highways maintenance budget - Changes to the response times on non urgent works i.e. respond to these in 48 hours instead of existing 24 hours. 15/16 MTFS  | 84   | 45                |      |      | 129               |               | This is being achieved through changes in response times and accelerated capital investment which reduces the need for responsive repairs.   |
| E&E_09                  | Commissioning<br>Services - Highways                        | <b>Highways Contract</b> - Extend the scope of the Highways Contract to include scheme design and / or inspection services when the contract is re-procured (current contract will expire in 16/17). <b>15/16 MTFS</b>   |      | 120               | 120  |      | 240               |               | To be incorporated into contract re-negotiation by securing savings through contract extension. Alternatively, reducing staff.   |
| E&E_10                  | Commissioning<br>Services - Highways                        | Review salary capitalisation of highway programme & TfL funded projects. 15/16 MTFS  | 100  | 50                | 50   |      | 200               |               | 2016-17, however increasing this level of capitalisation will require some planning. Making efficiencies from reviewing the highways contract and outsourcing some design work could reduce staff numbers further and therefore the proportion of staff time working on capital will reduce. The balance between staff reductions and salary capitalisation needs careful consideration. |
| E&E_11                  | Commissioning<br>Services - Network<br>Mgt                  | Additional income - from street works. 15/16 MTFS  | 20   | 10                |      |      | 30                | Green         | 16/17 Savings achieved   |
| E&E_12                  | Commissioning<br>Services - Street<br>Lighting              | Changes in Street Lighting Policy to include variable lighting solutions. 15/16 MTFS   | 68   | 10                | 12   |      | 90                |               | Additional capital budget agreed to implement CMS dimming solution. Agreed policy for dimming is up to 50%. Currently doing 66%, so further dimming within the parameters is possible thereby generating energy savings.   |
| E&E_13                  | Commissioning<br>Services - Street<br>Lighting and Drainage | Street lighting and Drainage budgets - capital investment allows for lower maintenance costs. 15/16 MTFS   | 25   | 40                |      |      | 65                | Green         | 2016/17 Savings target achieved  |

| Unique Reference<br>No. | Specific Service Area                          | Description  |      | 2017/18 |      |      | Total | RAG<br>Rating | Comment   |
|-------------------------|--|--|------|---------|------|------|-------|---------------|---|
|                         |  |  | £000 | £000    | £000 | £000 | £000  |               |   |
| E&E_14                  | Commissioning<br>Services - Winter<br>Gritting | Reduction in winter gritting budgets - renegotiation of winter gritting contract - adopt a risk sharing approach and move away from the current fixed pricing for the service. 15/16 MTFS  | 20   |         | 10   |      | 30    | Green         | 2016/17 Savings target achieved   |
| E&E_18                  | Directorate wide                               | Staff Efficiencies following the merger of the Business & Service Development and Commissioning Services Divisions - Delete one performance management officer post and a cemetery superintendent post as of 31 March 2015. In addition, further efficiencies to be achieved in Environmental Services Delivery and Commissioning Divisions in 17/18. 15/16 MTFS   |      | 30      | 50   |      | 80    |               | Plan to be developed to ensure that savings in 17/18 and 18/19 will be met.   |
| E&E_20                  | Directorate-wide                               | Contractual/commissioned/SLA savings - To seek maximum value in savings from existing contracts, Service Level Agreements and all services commissioned, from third parties by re-negotiating terms that will yield cashable savings. To secure on-going cashable benefits from gain share and third party income arrangements. 15/16 MTFS   | 200  | 200     |      |      | 400   |               | 16/17 target is planned to be met from TFM contract subject to the demand on responsive works and commercial agreements with neighbouring boroughs. |
| E&E_26                  | Environmental<br>Services - Harrow<br>Pride    | Reduce Parks service to statutory minimum: Delete parks locking service, naturalise parks (except paid for fine turf), no green flag parks, litter picking reduced to once per week from 1st April 2015. Reduction of 4 Driver posts, 2 Operative posts and 5 Grounds Maintenance Specialist posts  One-off vehicle early termination cost (2 tippers) is estimated at £23K.  Parks Management. Through implementation of the previous savings proposal of reducing parks maintenance standards to the statutory minimum, there can be a further reduction in management and supervisory posts from the existing parks structure of 1 team leader and 2 charge-hands from 1st April 2015. 15/16 MTFS | 23   |         |      |      | 23    | Blue          | Saving already achieved during 15/16.   |
| E&E_27                  | Environmental<br>Services - Harrow<br>Pride    | Highways verge grass cutting, moving from a three weekly to a six weekly cycle. Reduce quality of service from 1st April 2015.  One-off vehicle de-hire cost (1 tipper) is estimated at £11K. 15/16 MTFS   | 11   |         |      |      | 11    |               | Saving already achieved during 15/16.   |

| Unique Reference<br>No. | Specific Service Area                        | Description  |       |       | 2018/19 |      | Total       | RAG<br>Rating | Comment  |
|-------------------------|--|--|-------|-------|---------|------|-------------|---------------|--|
| E&E_34                  | Environmental<br>Services -Waste<br>Services | Change mixed organic waste collection system with separate collection of food waste and introduce charges for garden waste from 1st October 2015.  Food Waste - Each household on 3 wheeled bin system will be provided with a new 23L food waste bin and a kitchen caddy which will be emptied weekly.  Garden Waste - Garden waste will be collected fortnightly on a chargeable basis. Households that subscribe to the service will receive 25 lifts per year at a price of £75. Concessions will be provided to residents on means tested benefits.  Introductory offer - £75 to cover the period between 1st oct 15 and 31st Mar 17. The saving figure assumes 40% of households will take up the chargeable service.  One-off implementation costs are estimated as follows: Revenue costs of approx £430K, and Capital costs for new food waste bins and kitchen caddies (£720K); the construction of a bulking facility for food waste at the depot (£250K). 2015/16 MTFS | £000  | £000  | £000    | £000 | <b>£000</b> | Amber         | Revised service offer, charging regime and actual participation rate suggest a net saving in the region of £1.3m. The difference is being mitigated by a one-off saving on waste disposal costs as part of WLWA levy arrangements for 16/17.   |
|                         |  | Sub Total  Senior Management Postructure Deletion of Divisional Director   | 3,835 | 1,128 | 2,223   | -    | 7,186       |               |  |
| CC_1                    | Community & Culture                          | Senior Management Restructure - Deletion of Divisional Director Community & Culture post   | 137   |       |         |      | 137         | Blue          | Achieved. Post deleted as part of senior management restructure.   |
| CC_2                    | Community & Culture                          | Library Strategy Phase 2 - delivery of network of libraries and library regeneration   | 180   | 108   | 209     |      | 497         |               | 16/17 saving have been met in part. 17/18 and 18/19 savings - a delay in the timetable for the new Town Centre library means that the full MTFS saving in 2018/19 is currently unlikely to be achieved. Alternative savings / mitigations are being formulated.  |
| CC_3                    | Community & Culture                          | Reduction in library and leisure contract management function costs  | 40    |       |         |      | 40          | Blue          | Saving made from a reduction in maintenance budget.  |
| CHW12                   | Community & Culture                          | Redevelopment Harrow Leisure Centre Site 15/16 MTFS  |       | 100   |         |      | 100         |               | A decision regarding a new leisure centre or refurbishment of the existing leisure centre has yet to be made.  Saving in 17/18 to be mitigated by the importation of environmentally approved soil to Bannister Sports Centre. Saving in 18/19 may be mitigated by a further one-off income from the importation of environmentally approved soil to other sites in Harrow (subject to viability studies). |

| Unique Reference<br>No. | Specific Service Area | Description   | 2016/17 | 2017/18 | 2018/19 | 2019/20 | Total | RAG<br>Rating | Comment   |
|-------------------------|-----------------------|---|---------|---------|---------|---------|-------|---------------|---|
|                         |                       |   | £000    | £000    | £000    | £000    | £000  |               |   |
| CC_4                    |                       | Arts & Heritage - delivery of business plan (reallocation of savings based on Cabinet report May 2015)  | (342)   | 282     |         |         | (60)  | Red           | The service was originally planned to be transferred to Cultura on 1st April 16, but is no longer taking place. The saving has been reversed as part of the 2017/18 Budget Setting Process.   |
| CHW15                   | Community & Culture   | Reduce council subsidy to the Harrow Arts Centre & Museum, whilst developing business plan to eliminate subsidy in the longer term. In 2015/16 saving achieved by additional income and staff re-structure in 2014/15 (resulting in 2 redundancies) . <b>15/16 MTFS</b> | 515     |         |         |         | 515   |               | The service was originally planned to be transferred to Cultura on 1st April 16, but is no longer taking place. The saving has been reversed as part of the 2017/18 Budget Setting Process.   |
|                         |                       | Sub Total Cultural Services   | 530     | 490     | 209     | -       | 1,229 |               |   |
| CH_1                    | HGF                   | Salaries recharges to HRA and capital - increase proportion of salaries charged to HRA and capital projects to reflect current working arrangements   | 163     |         |         |         | 163   | Green         | Savings target achieved   |
| CH_2                    | HGF                   | Supporting People - savings assumed to result from contract renegotiation or possible cessation of support in later years   | 68      |         |         |         | 68    | Green         | Savings target achieved   |
| CH_3                    | HGF                   | <b>Supporting People</b> - cessation of funding for Handyperson Scheme, which is intended to become self-supporting through commercialisation   | 10      | 25      |         |         | 35    | Green         | 2016/17 Savings target achieved   |
| CH_4                    | HGF                   | Supporting People - Sheltered Housing floating support - savings assumed to result from contract renegotiation or review of service delivery  |         | 60      |         |         | 60    | Green         | 2016/17 Savings target achieved   |
| CH_5                    | HGF                   | Miscellaneous minor budgets - minor budget savings  | 10      |         |         |         | 10    | Blue          | Savings target achieved   |
| CH_7                    | HGF                   | Watkins House - Options review  | (25)    | 100     | 100     |         | 175   |               | It is not clear whether this is now deliverable in the light of the additional short term cost of managing the scheme to achieve compliance. Future costs of care provision are being assessed. This saving has been reversed as part of the 2017/18 Budget setting process.  |
| CH_8                    | HGF                   | Private lettings agency - projected income from establishing a lettings agency  |         | 130     | 174     | 120     | 424   |               | The Private Lettings Agengy has now been established and has commenced operation. It is still developing as a business, and there is a possibility that the savings may not be entirely delivered due to combination of delay in becoming operational and increased costs from those originally assumed. This saving has been reversed as part of the 2017/18 Budget setting process. |

| Unique Reference<br>No. | Specific Service Area     | Description   |       |       | 2018/19 |      | Total | RAG<br>Rating | Comment   |
|-------------------------|---------------------------|---|-------|-------|---------|------|-------|---------------|---|
|                         |                           |   | £000  | £000  | £000    | £000 | £000  |               |   |
| CH_9                    | HGF                       | Property purchase initiative - net benefit to Council of proposals to purchase 100 homes, per Cabinet report appendix. Homelessness savings are part of the equation.   | 230   | 31    | (2)     | 42   | 301   | Green         | 2016/17 Savings target achieved   |
| CH_10                   | HGF                       | Home Improvement Agency - savings arising from a combination of reducing the service and increasing the charge to the HRA in respect of the Occupational Therapist service  | (10)  | 130   |         |      | 120   |               | 2016/17 Savings target achieved   |
| CH_11                   | HGF                       | Salary recharges to HRA - management charge in respect of HRA property used as Temporary Accommodation - cost to HRA covered by property service charges. Charge will cease when HRA property ceases to be used as TA, and savings will be required to replace this item at that point. | 104   |       |         |      | 104   | Green         | Savings target achieved   |
| CHW18                   | HGF                       | CHW Management savings -1 fte in Housing 2016/17, <b>15/16 MTFS</b>   | 59    |       |         |      | 59    |               | Expected to be achieved by alternative route; replaced by recharge of 25% Corporate Director Community's salary to HRA, and increasing the proportion of Director of Housing's salary charged to the HRA from 70% to 80% to reflect current patterns of work. |
| Housing su              | btotal                    |   | 609   | 476   | 272     | 162  | 1,519 |               |   |
| Community               | subtotal                  |   | 4,974 | 2,094 | 2,704   | 162  | 9,934 |               |   |
| Regene                  | ration                    |   |       |       |         |      |       |               |   |
| REG_1                   | Regeneration and Planning | Increase in planning income - more planning applications are anticipated in coming years following the successful Housing Zone bid and the implementation of regeneration strategy.   | 50    |       |         |      | 50    | Green         | Savings target achieved   |
| REG_3                   | Regeneration and Planning | Additional income from Development Management and Building Control services - develop and provide party wall agreement and plan drawing service.  | 30    |       |         |      | 30    |               | Details of new service offers are being drawn up. There may be a delay of implementing this due to resource constraints, however this will be mitigated by additional building control income anticipated following the review of current fees & charges.     |
| REG_4                   | Regeneration and Planning | Reduction of supplies & services budget in Planning Division  | 10    |       |         |      | 10    |               | Achieved.   |
| REG_6                   | Economic<br>Development   | Commercialisation of work space, subject to agreement with St Edwards (income net of running costs)   |       | 50    |         |      | 50    |               | This saving is not achievable as the opportunity to acquire Stanmore Place no longer exists. This saving has been reversed as part of the 2017/18 Budget setting process.   |

| Unique Reference<br>No. | Specific Service Area         | Description  |        |        |        |      | Total  | RAG<br>Rating | Comment  |
|-------------------------|-------------------------------|--|--------|--------|--------|------|--------|---------------|--|
|                         |                               |  | £000   | £000   | £000   | £000 | £000   |               |  |
| E&E_36                  | Planning -<br>Development Mgt | <b>Planning Fees</b> : following an increase in 2013, the government may increase the statutory planning fees at some point over the next four years. <b>2015/16 MTFS</b> .  |        | 100    |        |      | 100    |               | DCLG undertook a public consultation recently to seek views on the proposed approach to implementing the planning provisions in the Housing and Planning Bill, and this covered the area of changes to planning application fees. Responses are awaited. It is currently uncertain if there will be a national increase in fees, and if so, when this will be implemented. |
|                         |                               |  | 90     | 150    | -      | -    | 240    |               |  |
|                         |                               |  |        |        |        |      |        |               |  |
| Pan Org                 | ganisation                    |  |        |        |        |      |        |               |  |
| PO 01                   | Pan Organisation              | <b>Using the Market -</b> A package of saving proposals around total facilities management, supplier negotiations, revenue generation and consultancy have been identified which will provide better VFM to residents and reduce costs to the Council. <b>2015/16 MTFS</b> | 220    |        |        |      | 220    |               | A number of projects are in the pipeline to deliver this saving but at this stage it is felt that some may slip into 2017/18 and therefore will not all be delivered for 2016/17.  |
| PO 03                   | Pan Organisation              | Regeneration - Indicative net income realised from a long term regeneration strategy for the borough, to be formalised following consultation launched in early 2015. 2015/16 MTFS   | -      | 350    | 2,000  |      | 2,350  | Purple        | Future Year saving, still in development   |
| PO 04                   | Pan Organisation              | Additional Commercialisation savings from projects in the pipeline   |        | 1,100  |        |      | 1,100  |               | Future Year saving, still in development. Reversed as part of the 2017/18 Budget Setting Process.  |
| Total savings           |                               |  | 220    | 1,450  | 2,000  | -    | 3,670  |               |  |
| Total Savings           |                               |  | 17,553 | 11,628 | 18,381 | 312  | 47,874 |               |  |